

AUTHENTICALLY CLEAN

SERVICES LLC

MASTER PRICE SHEET

Residential | Commercial | Medical | Specialty Services

Customer Service Guarantees

Every approved proposal or service agreement is supported by six core service commitments.

1. On-Time Guarantee

We arrive within the scheduled service window or communicate an unexpected delay.

2. Quality-Control Inspection

Cleaning is checked against the approved scope before the work order is closed.

3. 24-Hour Make-It-Right Guarantee

Report an included service concern within 24 hours, and we will review and reclean the affected area when appropriate.

4. Photo Completion Reports

When authorized, completion photos may document finished work and conditions requiring attention. Photos are handled under our privacy and confidentiality procedures.

5. No-Surprise Pricing

Billable work outside the approved scope requires customer authorization before it is performed.

6. Privacy & Confidentiality Commitment

Your home, business, belongings, documents, security information and personal information are treated as confidential. Team members are required to follow our Employee Confidentiality & Customer Privacy Agreement, including restrictions on unauthorized photos, videos, social-media posts, disclosure of customer information and misuse of keys or access codes.

Customer Privacy & Confidentiality Guarantee

Authentically Clean Services LLC respects customer privacy. Customer names, addresses, contact information, access instructions/codes, photographs, billing details and information observed inside a home or business are treated as confidential. Information is used only as needed to schedule, perform, document and bill for authorized services. We do not sell customer information. We do not share customer information except with authorized team members or service providers who need it to perform approved work, or when disclosure is required by law. Completion photos are taken or used only when authorized. Employees and contractors are expected to protect customer information and maintain confidentiality.

YOUR PROPERTY GETS CLEANED. YOUR PRIVATE BUSINESS STAYS PRIVATE.